

Everything begins with the perfect match.

We take the time to understand your needs and preferences so we can select the best Helpers that match these criteria. We not only verify skills, training, and references - we look for people who are willing to go that extra mile and form a genuine connection. We also understand that continuity and consistency of care matters. We ensure you're scheduled with the same familiar faces week-on-week.

Great care is not an individual job.

It takes a committed Care Team working together to deliver our Members truly exceptional care.

Care Managers are here to ensure the care and help we provide is aligned to your goals and changing needs.

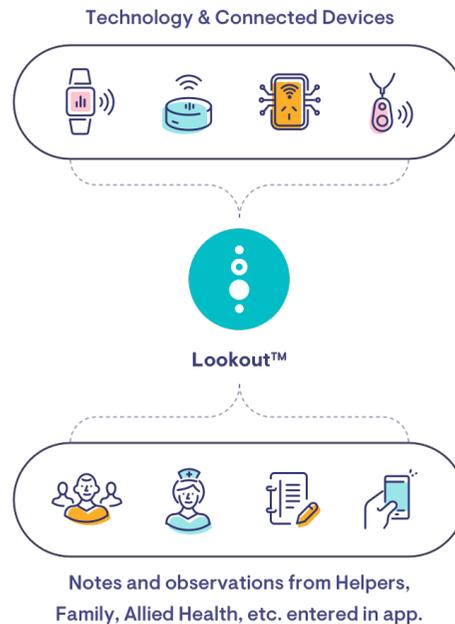
Community Nursing Consultants provide nursing help and support.

Helper Coordinators ensure you have the best Helpers matched to you providing the same consistent help and care day-in, day-out.

Helpers provide the day-to-day support and help around the home.

Technology makes us more human.

Five Good Friends is the only home care business in Australia with a dedicated software team building technology to enhance our Member's lives directly. We've developed an app that offers more control that's simple and transparent. You can see your care schedule, who's visiting the home, and view weekly statements at any time via the app.

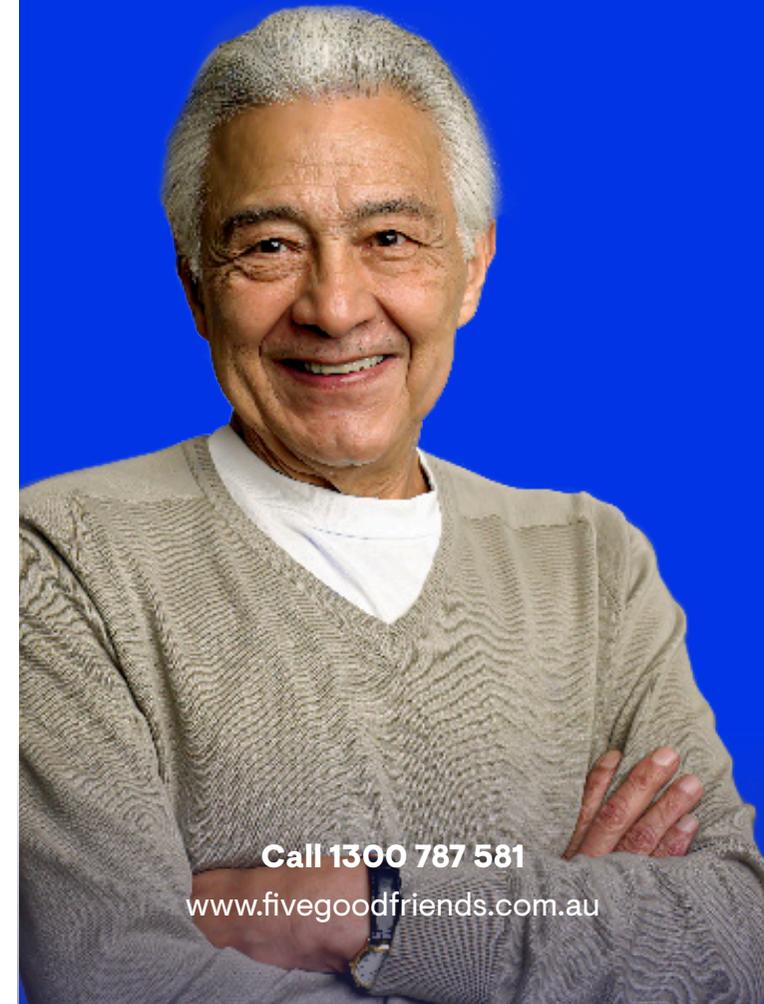


Every visit concludes with your Helpers leaving a note in the app about the visit. These notes are analysed by our remote care monitoring technology, Lookout™. It works by alerting Care Teams and families when things don't seem right.



Membership options.

Private Memberships.



Call 1300 787 581

www.fivegoodfriends.com.au

Our plans

	STARTER	PLUS	ONE-OFF
Subscription cost This is the amount charged to administer your care depending on what level of care you need.	\$49 / week A helping hand for those who just need a little care.	\$99 / week Personalised care for those with higher needs.	\$999 / one-off A short term 10-week solution for emergencies, recovery or respite.
Care team & community manager A dedicated team to support your goals and changing needs.	✓	✓	✓
Tailored Help Plan A living document that is shared with your Helpers so they know exactly what to do in all scenarios to help you.	✓	✓	✓
Access to specialised services E.g. medication management, nursing, manual handling, hoisting, etc.	✗	✓	✓
Third party referrals We can refer you to nursing and allied health professionals as required.	✗	✓	✓
Lookout™ remote care intelligence Lookout™ is our technology that provides oversight into changes in health and wellbeing.	✓	✓	✓

Helper rates

Recommended hourly rate The recommended rate our Helpers charge for their services per hour.	\$42.90
12 Hour Overnight Block Ideal for people who need on-call care through the night.	\$250
24 Hour High Care Block For care needs that require round-the-clock attention.	\$490